



IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

AUTOCAR, LLC SAFETY RECALL ACX-1504
NHTSA RECALL NO. 15V-443
September, 2015

Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has decided that a defect which relates to motor vehicle safety exists in vehicles with an Autocar Xpeditor chassis built prior to 07 July 2015. A total of 998 vehicles with 2015-2016 model-year Xpeditor model chassis built by Autocar between 18 November 2014 and 6 July 2015, with non-sequential serial numbers in the range 218616 through 220739 are covered by this campaign. Our records indicate that your vehicle was manufactured within this time period and may contain the defect described herein.

MODELS Autocar Xpeditor 2015-2016
AFFECTED:

COMPONENTS HVAC defrost mode door actuator
AFFECTED:

SAFETY DEFECTS The HVAC defrost mode door actuator could overheat, which could lead to a fire,
AND POTENTIAL increasing the risk of personal injury or property damage.
RISKS:

REPAIR An additional harness with four, one-amp fuses will be added to the circuit.
REQUIRED:

PRECAUTIONS To eliminate the risk of an actuator overheating pending completion of the recall repair
TO BE TAKEN: procedure, truck owners may disconnect the power source from the suspect actuator(s) by removing certain terminals from the HVAC harness connector. Contact Autocar at warranty@autocartruck.com and include the VIN(s) (or last 6 digits of the VIN(s)) of your vehicle(s) to obtain step-by-step instructions.

TIME REQUIRED The labor time to repair your vehicle is 1.0 hours.
FOR THE REPAIR:

WHAT YOU Contact Autocar at warranty@autocartruck.com and include the VIN(s) (or last 6 digits of
SHOULD DO: the VIN(s)) of your vehicle(s) to authorize and arrange for repairs.

ACF 00002 Rev. 000



PRIOR REPAIRS:

If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

**NOTICE
REGARDING
LEASED
VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

**OWNER RECALL
RESPONSE
CARD:**

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

ASSISTANCE:

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC
Service & Warranty Departments
551 S. Washington St.
Hagerstown, Indiana 47346
888-218-3611 (Toll Free)
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

AUTOCAR, LLC

ACF 00002 Rev. 000